Vice President, Managed Care Client Services

TRACEY RADFORD

Ms. Radford is the vice president of managed care client services at Sedgwick and manages a team of medical cost containment experts that service Sedgwick clients. Tracey and the Managed Care client Services team provide oversight and consultative support to clients and program managers to ensure that quality services are engaged on our programs while efficiently controlling cost. In her current role, she applies analytical skills to identify cost savings areas and then offers solutions to provide quality care while continuing to meet client goals to streamline the return to work process. Tracey has specialty expertise in clinical model development, ancillary services including bill review; case management, utilization review, regulatory compliance and vendor partnerships.

Tracey has more than 20 years of experience as a clinician, managed care lead and in program management services. She has been with Sedgwick since 2003. Prior to joining Sedgwick, Tracey worked for a managed care organization as a national large account lead. She began her career as a clinician specializing in intensive care and neonatal high-risk care.

Tracey is a registered nurse with a bachelor's degree and a master's degree in business administration. She also holds designations of ARM and CPDM.

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