



Rigging Services Orlando World Center Marriott

Encore rigging operating procedures keep you, the public and the venue safe by aligning with guidelines and standards from industry governing bodies and trade organizations such as OSHA, ANSI and ESTA. Accurate technical information must be provided 21-days in advance to allow Encore rigging the best possible opportunity to assure your event's success. Encore is dedicated to event safety, including all items attached to production truss or the structure of the building in any event or meeting space.

All available Ballroom CADs can be found on the Orlando World Center Marriott Encore Website.

[Access Ballroom CADs](#)

All Rigging requests including Banner Rigging must be submitted to the Encore Rigging Request Portal to receive pricing and estimation. Rigging requests must be submitted at least 21 days prior to the scheduled load-in. Changes made to rigging equipment or labor within 21 days of load-in may result in additional charges including but not limited to: additional OT/DT, added freight or equipment charges based on availability. Changes made within 7 days of load-in will lead to rigging shifts and equipment not being removed from the final bill.

[Submit Encore Rigging Request](#)

Labor Rates**

Day of Week	Time of Day	Rigger to Set/Strike	Ground Rigger (Truss Bolter)	Rigger to Show
Monday – Friday (Straight Time)	7AM – 5PM	\$200.00++/Per Hour	\$150.00++/Per Hour	\$210.00++/Per Hour
Monday – Friday (Over Time)	5PM – 12AM	\$300.00++/Per Hour	\$225.00++/Per Hour	\$315.00++/Per Hour
Monday – Sunday (Double Time)	12AM – 7AM	\$400.00++/Per Hour	\$300.00++/Per Hour	\$420.00++/Per Hour
Saturday (Over Time)	7AM – 12AM	\$300.00++/Per Hour	\$225.00++/Per Hour	\$315.00++/Per Hour
Sunday (Double Time)	All Day	\$400.00++/Per Hour	\$300.00++/Per Hour	\$420.00++/Per Hour
Holiday* (Double Time)	All Day	\$400.00++/Per Hour	\$300.00++/Per Hour	\$420.00++/Per Hour

*Holidays Include: New Year's Day, Martin Luther King Day, President's Day, Easter, Memorial Day, Juneteenth Day, Independence Day, Labor Day, Thanksgiving Day, Christmas Eve, Christmas Day, New Year's Eve

++ Applicable Service Charge and Sales Tax

**Rigging Calls are charged based on a 5/8 Hour Minimum, OT or the applicable rate above per time of day/day of week will apply after 8 Hour shift times

Rigging

- Rigging Point Package, Motorized (1/2 Ton – 1 Ton) \$318.00++
- Rigging Point Package, Non-Motorized/Cable Pick \$100.00++
- Box Truss 12X12 – 10' – Black* \$70.00++
- Box Truss 20.5X20.5 – 10' – Black* \$99.00++
- 32' Scissor Lift (Required for Load-In/Load-Out) \$485.00++ Daily / \$1,455.00++ Weekly
- House Light Controller** \$115.00++

* Additional Truss lengths and colors available, pricing may vary

** Applicable to Ballrooms with Rigging

Day Rate Guide (Applicable to All Equipment)

- | | |
|--------------------|--------------------------------|
| ➤ 1 Day Rental | 1 – Day Rate |
| ➤ 2 Day Rental | 2 – Day Rate |
| ➤ 3 - 7 Day Rental | 3 – Day Rate |
| ➤ 8+ Day Rental | 3 – Day Rate + Additional Days |

Rigging CAD Safety Review - \$400.00++

There will be a charge per event for a comprehensive safety review by our Rigging Coordinator. This review verifies point load calculations, staffing and equipment needs, and CAD support to provide feedback on the initial rigging plot. Each additional review will be charged at \$200.

Truss Teaser

Encore supplies both silver and black truss for rigging purposes. Based on the requirements, certain colors may not be available in certain sizes. If the production company wishes to utilize truss teaser, it is the responsibility of the production company to source truss teaser.

BALLROOM QUICK REFERENCE

Height measurements are rounded down. Refer to Ballroom CAD for exact measurements

Grand Ballroom (7 / 8)

Ceiling Height: **22FT**
 Soffit Height: **21FT**
 Chandelier Height: **18FT**
 Point Weight Limit: **750lbs**
 Maximum Trim Height: **19FT**

Crystal Ballroom (G / H / J)

Ceiling Height: **22FT**
 Soffit Height: **21FT**
 Chandelier Height: **19FT**
 Point Weight Limit: **750lbs**
 Maximum Trim Height: **19FT**

Palms Ballroom

Ceiling Height: **22FT**
 Soffit Height: **20FT**
 Chandelier Height: **17FT**
 Point Weight Limit: **750lbs**
 Maximum Trim Height: **19FT**

Cypress Ballroom

Ceiling Height: **31FT**
 Airwall Height: **28FT**
 Chandelier Height: **NA**
 Point Weight Limit: **1000lbs**
 Maximum Trim Height: **27FT**

Magnolia Ballroom

Ceiling Height: **16FT**
 Soffit Height: **14FT**
 Chandelier Height: **NA**
 Point Weight Limit: **500lbs**
 Maximum Trim Height: **13FT**

NO RIGGING AVAILABLE

Hall of Cities Ballrooms

Ceiling Height: **9FT**
 Soffit Height: **8FT**
 Chandelier Height: **NA**

North Tower Ballrooms

Ceiling Height: **11FT**
 Soffit Height: **10FT**
 Chandelier Height: **NA**

Grand Ballroom (1 - 6 / 9 - 14)

Ceiling Height: **16FT**
 Soffit Height: **15FT**
 Chandelier Height: **14FT**

Crystal Ballroom (A - F / K - Q)

Ceiling Height: **16FT**
 Soffit Height: **15FT**
 Chandelier Height: **14FT**

Guidelines for All Ballrooms

Encore is the exclusive provider for truss, motors, points and rigging labor at the Orlando World Center Marriott.

It is the responsibility of the Production Company to submit and obtain Fire Marshal Approval. The use of Rigging, Hazers, Pyro and additional items as noted in the Outside Vendor Guidelines document must be communicated and arranged with the hotel and Orange County. Please refer the Outside Vendor Guidelines for these requirements.

Banner Rigging locations and limitations can be found in the Encore Banner Rigging Regulations document. Please request this document through your Encore representative prior to submitting a Rigging Request through the Encore Rigging Request Portal.

A motor will be required for any item that exceeds 100lbs and/or 10FT in dimension.

Additional Exit Signs may be required by the Fire Marshal. Production Company to provide ancillary, illuminated Exit Signs with Battery Backup.

All cabling is required to be flown or covered with cable ramps near doorways. The Outside Production Company is responsible for supplying cable ramps. Based on overall cable weight, cable bridges may be required per the discretion of the Rigging Manager.

Based on the overall amount of truss and complexity of the rig plot, Truss Bolters may be required for load-in/load-out.

A Hotel Liaison is an Encore employee required by the hotel to be present during load-in and load-out to be a liaison for hotel services and to ensure guidelines are being followed.

Late or on-site changes to the stamped rigging drawing will cause delays. Nothing will be flown that has not been through proper load calculation and advance procedures.

No gear may be added or removed from a flown rig without approval from Encore Rigging once flown.

Only Encore Riggers may operate any rigging equipment. Encore Riggers must utilize Encore provided Lifts.

No substitutions will be allowed for rigging hardware designed for specific gear. All hoists and control will be provided by Encore.

Encore Riggers are responsible for the safety of the entire rig including anything that attaches to the architecture of the building.

Clients are responsible for disclosing all rigged items regardless of weight. Point load calculations will be verified prior to load-in. Undisclosed items may result in additional point charges and delays in set-up.

Aerial Acts must be disclosed by the Client/Production Company and must be approved by the Encore Rigging Manager. Aerial Acts require additional terms and conditions (T&Cs), Certificate of Insurance (COI) requirements and performance waivers. All required signed documents must be received no less than 14 days prior to the event.

Nothing is to be hung from the airwall tracks.

Pricing is in effect as of January 1, 2026 and is subject to change without notice. All Encore solutions may be subject to our property's standard service fee and all rates are subject to applicable sales tax. Ask your representative for full details regarding labor rates, which can vary based on complexity and time of operation, and service charges that may apply.

Orlando World Center

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